



# ONLINE GUEST SERVICE DIRECTORY

Welcome to Village n Life serviced places. We are delighted to host you at our establishment and encourage you to peruse this site to familiarize yourself with our facilities and services to get the full benefit and enjoyment of your stay. Our friendly, knowledgeable front office staff will assist with concierge services which include tours, adventures and restaurant bookings.

## CONTACT AND EMERGENCY NUMBERS

**Village n Life Control Room** +27 (0)21 430 4100  
**E-mail** [mystay@vlife.co.za](mailto:mystay@vlife.co.za)  
**Website** [www.villagenlife.com](http://www.villagenlife.com)



**Ambulance** 10177  
**Doctor 24/7** +27 (0)82 964 5909  
**Police** 10111

## WEATHER

Visit the link below for a daily and weekly weather forecast:

[www.accuweather.com](http://www.accuweather.com)



## CURRENCIES

An up to date currency converter:

[www.currency-converter.net](http://www.currency-converter.net)

## TOURS, ADVENTURES AND TRANSFERS

### VIL TRAVEL

Get your own wheels and explore Cape Town at your own time and pace.

[www.villageandlife.travel](http://www.villageandlife.travel)



Book from the service centre and charge it to your room account or download the Uber app.

[get.uber.com](http://get.uber.com)



Cards can be purchased and topped up from:

Cape Town – [Two Oceans Aquarium](#)  
De Waterkant – [Cape Quarter](#)  
Camps Bay – [Travel Kiosk](#)

Visit the link below for timetables and stops [myciti.org.za](http://myciti.org.za)



Visit our travel portal to ensure you enjoy everything Cape Town has to offer:

[www.villageandlife.travel](http://www.villageandlife.travel)

### Not to be missed:

Full Day Cape Point Tour | Full Day Winelands Tour | Half Day City Tour | Robben Island Tour | Full Day Safari  
Half Day Township Tour | Shark Cage Diving | Boat Based Whale Watching



## WI-FI

### WIFI lounge

All Village n Life guests can connect to our complimentary WIFI lounge. Please obtain the password from the service centre.

### WIFI in the apartment

Vouchers can be purchased online with your credit or cash from the service centre. Voucher prices can be confirmed from service centre.

### Connect to the HOTSPOT

Select the network and go to your browser. The hotspot page will appear. Please enter your voucher number and browse away.



**Apple users that experience difficulty please go to your Safari settings and enable all cookies.**

## GENERAL GUEST INFORMATION

### ACCOUNTS

All accounts should be settled on arrival and extras before check out.

### BABY COTS AND HIGHCHAIRS

Baby cots and High Chairs can be rented from the service centre.

### CHECK IN/ OUT TIMES

Check in time is at 15h00 on the day of arrival.

Check out time is at 11h00 on the day of departure.

Late check outs can be arranged at an additional cost.

Please return your key, garage remote and pool towels to the service centre on departure or drop your keys in the drop safe located outside the service centre should you depart early.

**Please ensure that your account is settled the day before departure.**

### EXTEND YOUR STAY

Have time to explore Cape Town and it's surroundings?

Extend your stay at one of our other properties in:

- Camps Bay
- Mouille Point
- Waterfront
- Hermanus
- De Waterkant
- Langebaan

**BOOK NOW**

We offer all guests wanting to extend their stay a special rate depending on occupancy and availability.

**Contact the service centre for your extended booking.**

### THEATRE

Variety of theatres to choose from in and around Cape Town:

- Artscape Theatre
- Fugard Theatre
- Baxter Theatre
- Theatre On The Bay

Please contact the service centre for more information on what is currently showing or visit Computicket:

[online.computicket.com](http://online.computicket.com)



### HOUSEKEEPING

Housekeeping services are offered from Monday to Saturday. Service on Sundays and public holidays is available on request at an additional charge.

**Refresh Service:** The service includes making beds, washing dishes, cleaning bathrooms, sweeping, garbage removal and general tidying.

Linen and towels are replaced after every fourth night. Additional towel changes are available at an additional cost.

## FACILITIES AND SERVICES

### COFFEE MACHINES

All units are fitted with a Nespresso machine. Pods can be purchased from the service centre at a charge of R12 each.

### GUEST AMENITIES

Basic amenities are supplied for the first night of stay. Washing machine and dishwasher pods can be purchased from the service centre.

### POOL AND POOL TOWELS

Please contact the service centre for pool towels. A R150 deposit per towel will be charged to your room account until they are returned.

### SECURITY

Please refer to your membership card for the security details.



## SPA

Special arrangements have been made to allow our guests access to Mint Wellness at The Bay Hotel and Camps Bay Retreat.

[Download The Bay Hotel menu](#)

[Download Camps Bay Retreat menu](#)

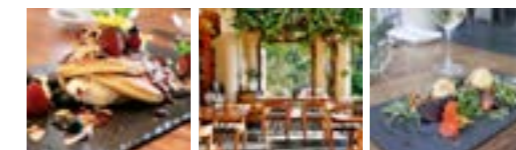
## WHERE TO EAT

Experience our very own restaurants at our sister hotels:



**Bistro @ The Bay Hotel**  
**Late Night Dining at The Bay Hotel**

[www.thebayhotel.com/deli](http://www.thebayhotel.com/deli)



**Von Kamptz @ Camps Bay Retreat**

[www.campsbayretreat.com/restaurants](http://www.campsbayretreat.com/restaurants)

Staying in summer, be sure not to miss their signature BBQ evening every Wednesday and Saturday between October and April.

### Camps Bay Restaurants

Situated along the Camps Bay Promenade, we recommend you have lunch or dinner at one of the wonderful restaurants and enjoy the unparalleled views of the Atlantic Ocean.

[www.zomato.com/capetown/camps-bay-restaurants](http://www.zomato.com/capetown/camps-bay-restaurants)



### Take Away

Mr. Delivery is a door to door delivery service representing reputable restaurants.

[www.mrd.com](http://www.mrd.com)



### Take Away

Mr. Delivery is a door to door delivery service representing reputable restaurants.

[www.ubereats.com](http://www.ubereats.com)

## QUINTESSENTIALLY CAPE TOWN

### BLOGS

- [Tails of a Mermaid](#)
- [Boring Cape Town Chick](#)
- [A Gorgeous Life](#)

### YOUTUBERS

- [Dan the Director](#)
- [Fun For Louis](#)
- [Mr Ben Brown](#)

### CITY GUIDES

- [Cape Town City Guide](#)



### VILLAGE N LIFE REALTY

Invest in a luxurious property and enjoy hassle-free ownership.

To contact our agents, visit:

[www.vnlrealty.com](http://www.vnlrealty.com)

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